

फोन :- (०२४२६) २९७२३२

श्री शिवाजी शिक्षण प्रसारक मंडळाचे

फोन :- (०२४२६) २९७०८६ लोकनेते रामदास पाटील धुमाळ कला, विज्ञान व वाणिज्य महाविद्यालय, राहुरी

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(पूर्वीचे कला, विज्ञान व वाणिज्य महाविद्यालय, राहुरी)

Affiliated to Savitribai Phule Pune University, Pune

ता. राहुरी, जि. अहमदनगर पिन – ४१३७०५ (महाराष्ट्र राज्य)

Id No PU/AN/ASC/021/(1978)

प्राचार्य : डॉ. ए.एल.वेताळ / अंत्रे

NAAC Re-accredited with 'B' Grade

(एम.ए. बी.एड.पीएच. डी. नेट)

सावित्रीबाई फुले पुणे विद्यापीठ सर्वात्कृष्ट महाविद्यालय पुरस्कार सन २००६ प्राप्त

PUNCODE : CAAA016210

AISHE CODE : C-41573

STUDENT GRIEVANCES REDRESSAL CELL

Introduction:

The present cell functions to look into the grievances lodged by any student. Students may approach the cell to voice their grievances. Any form of discontent or dissatisfaction on the part of the students can be informed to the cell. Anyone with a genuine grievance may approach the Co-ordinator or member of the Students' Grievance cell. Grievances may also be sent through e-mail to the Co-ordinator of the Students' Grievance Cell. The cell then redresses the grievances promptly and judiciously. As a result of this mechanism, the institute has pleasant ambient atmosphere and good work culture with in-built goodwill and mutual understanding among the students.

Functions:

- Complaint Boxes have been installed in the College campus in which the Students, who want to remain anonymous, can put in writing their grievances and their suggestions for improving the academics/administration in the College.
- The cases will be attended promptly on receipt of grievances from the students.
- The person concerned can personally approach to any member of the Cell and can send email or write an application and submit to Cell Convener for grievances of any sort.
- The cell will review all cases and will act formally accordingly as per the Management policy.
- The cell will give report to the authority about the cases attended to and the number of pending cases, if any, which require direction and guidance from the higher authorities.

Objective:

- The main objective of the Grievance Cell is to promote and maintain a conducive and harmonious educational environment among the students. The Students' Grievance Cell is constituted for the redressal of the problems reported by the students of the College. This is with the following objectives in mind
- Grievance cell is formed in order to keep the healthy working atmosphere amongst staff, students and parents.
- This cell helps Students to record their complaints and solve their problems related to academics, resources and personal grievances freely and frankly without any fear of victimization.
- To keep the dignity of the college high by ensuring conflict free atmosphere in the College by promoting good Student-Student relationship and Student-teacher relationship.

- To ensure effective solution to the student grievances with an impartial and fair approach.
- To guide Students of the College to respect each other and be patient whenever any occasion of conflict arises.
- To advise all the students to refrain from stirring up students against other students, teachers and College administration.
- Ragging in any form is strictly prohibited in and outside the institution. Any violation of ragging and disciplinary rules should be urgently brought to the notice of the Principal. Ragging Complaints will be handled as per ragging rules.
- Woman Harassment complaints will be handled as per government guidelines by respective section.

Scope:

The cell will deal with Grievances received in writing from the students about following matters:

Academic Matters:

Related to timely issue of duplicate Mark-sheets, Transfer Certificates, Conduct Certificates or other examination related matters.

Financial matters: Related to dues and payments for various items from library, hostels etc.

Other Matters: Related to certain misgivings about conditions of sanitation, theft, library facility, preparation of food, availability of transport, victimization by teachers etc.

Exclusions

The Grievance Redressal Cell shall not entertain the following issues:

1. Decisions of the executive council, academic council, board of studies and other administrative or academic committees constituted by the university.
2. Decisions with regard to award of scholarship, fee concessions, medals etc.
3. Decisions made by the university with regard to disciplinary matters and misconduct.
4. Decisions of the university about admissions in any courses offered by the institute.
5. Decisions by competent authority on assessment and examination result.

Names of the Internal Cell Members:

Name (s) of the Ombudsperson(s) with contact details	Details of the Student Grievance Redressal Committee(s) (Name Designation, Phone & Email)				
Prof. M.M. Shelke Co-ordinator 7588604448 maheshshelke13@gmail.com	Sr.No.	Name	Designation	Phone No	Email ID
	1	Principal , Dr. A.L.Vetal	Chairman	8999075090	anitavetal77@gmail.com
	2	Prof. M.M. Shelke	Co-ordinator	7588604448	maheshshelke13@gmail.com
	3	Prof. A.B. Jadhav	Member	9420640880	jadhav_anirudha@rediffmail.com
	4	Prof. S.B.Magar	Member	9270374286	sandipmagar1@gmail.com
	5	Dr. N.M Walunj	Member	9960298389	wlnj11ntn@gmail.com
	6	Dr. V.V. Thakare	Member	9764259416	vilasthakare11@gmail.com
	7	Dr. Y.S. More	Member	7218947943	yogitatajane2019@gmail.com




Principal (I/C)
 Arts Science & Commerce College
 Rahuri Tal. Rahuri, Dist. Ahmednagar

To
Secretary, UGC
MoE- Delhi

Subject - Constitution of Grievance Redressal Committee for the Students
Reference – Email regarding constitution of SGRC dated Wed, 16 Oct 2024

Respected Sir,

With Reference to the email received from Secretary, UGC, MoE- Delhi dated Wed, 16 Oct 2024 : Constitution of Grievance Redressal Committee for the Students in Higher Education Institutions as directed by the Hon'ble Delhi High Court in WP (Crl.) No. 793/2017 in the suicide committed by Sushant Rohilla, Law student of I.P. University.

Our Institute has constituted the Students Grievance Redressal Committee. We have already sent the details of the same to our affiliating University, Savitribai Phule Pune University, Pune Maharashtra State. Here is the copy of the same for your kind reference.

Yours Sincerely

Dr. Anita Vetal / Antre

Names of the Internal Cell Members:

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