



**Shri Shivaji Shikshan Prasarak Mandal's
Loknete Ramdas Patil Dhumal
Arts, Science and Commerce College, Rahuri**

Criterion II – Teaching–Learning and Evaluation

**Student Satisfaction Survey
(AY 2019-20)**

Based on the guidelines of National Assessment and Accreditation Council (NAAC), the college has conducted the Student Satisfaction Survey (SSS) for the quality improvements. We prepared Google form of the SSS questionnaire (20 objective & 01 subjective) which is available in NAAC website and circulate its link among the students through student email-Id, whatsApp groups and appealed them to fill SSS questionnaires.

A total of 637 UG and PG students responded to the survey, 60% were female students and 40% were male students. Following is the graphical representation of ratings given on the different parameters assessed by the survey.

Survey Result Summary by using Pi Chart:



Questions

Responses

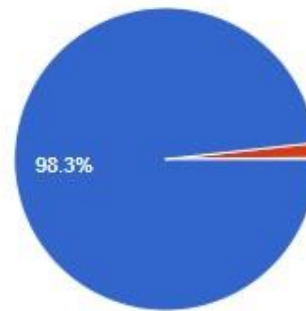
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Settings

Please confirm this is the first and only time you answer this survey (कृपया खात्री करा की तुम्ही या सर्वेक्षणाचे प्रथम आणि एकमेव उत्तर दिले आहे)

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637 responses

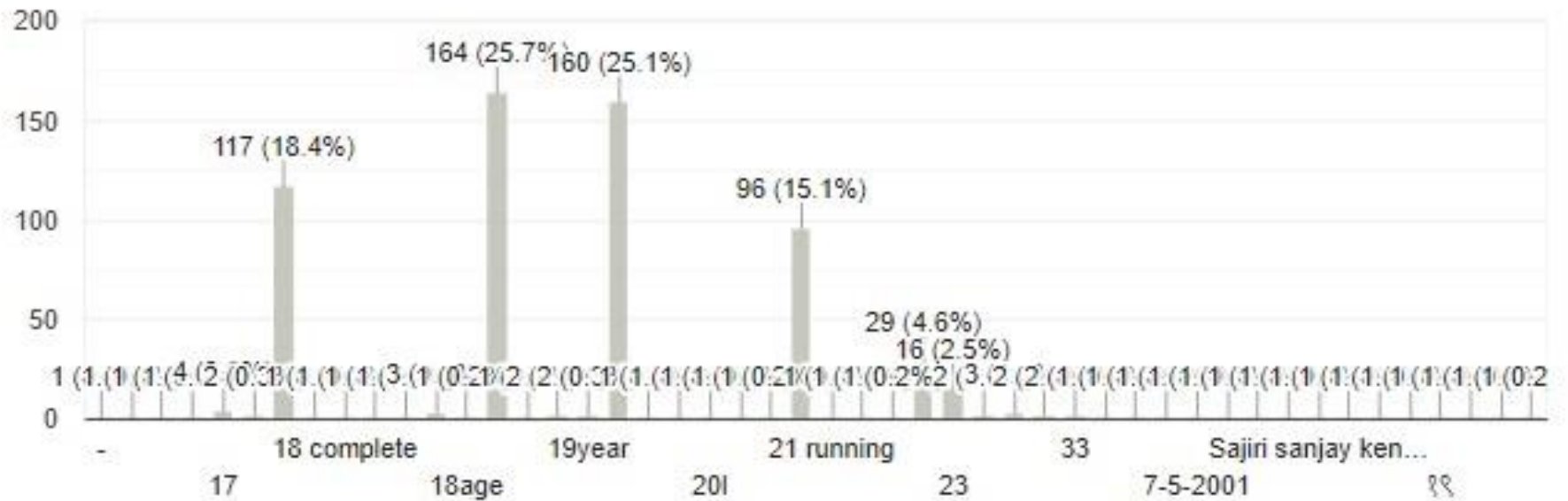


- Yes/होय
- No/ नाही
- Yes/हाँ

Age

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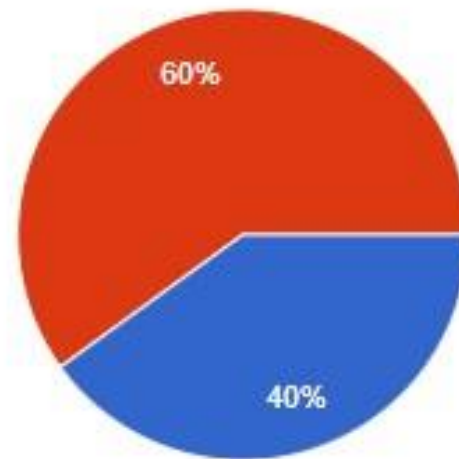
637 responses



Gender:

637 responses

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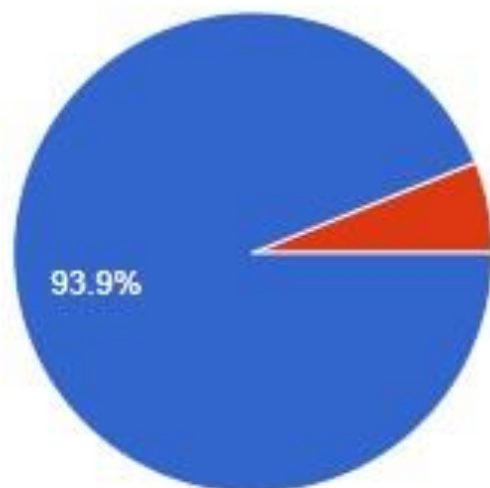


-  Male
-  Female
-  Transgender

What degree program are you pursuing now?

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637 responses

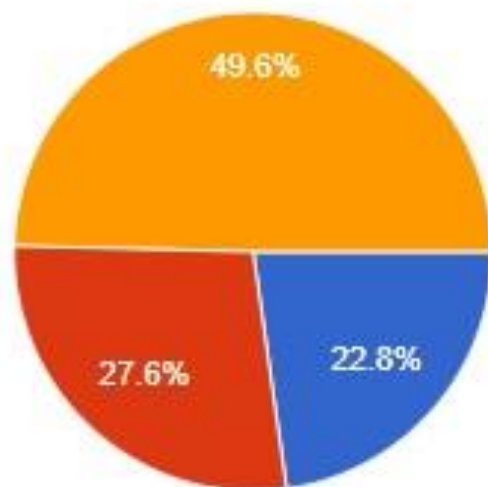


- Bachelor's- BA/BCom/BSc/BBA(CA)/BSc(Comp. Sci.)
- Master's - MA/MCom/Msc.

What subject area are you currently pursuing?

637 responses

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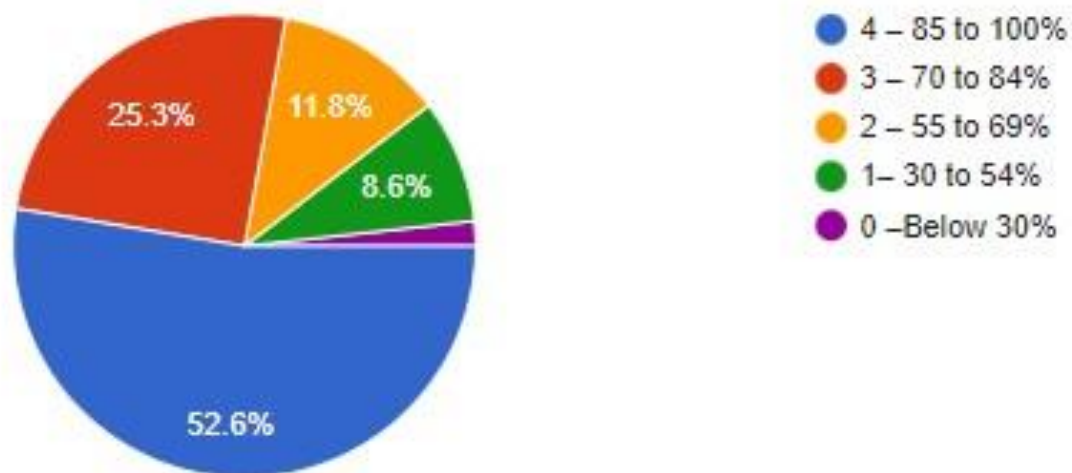
-  Arts
-  Science
-  Commerce

Following are questions for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

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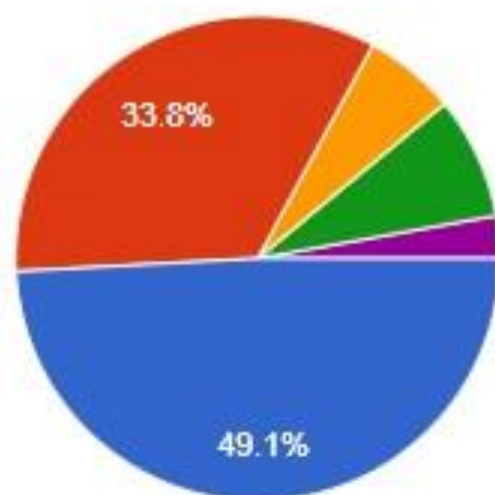
637 responses



2. How well did the teachers prepare for the classes?



637 responses

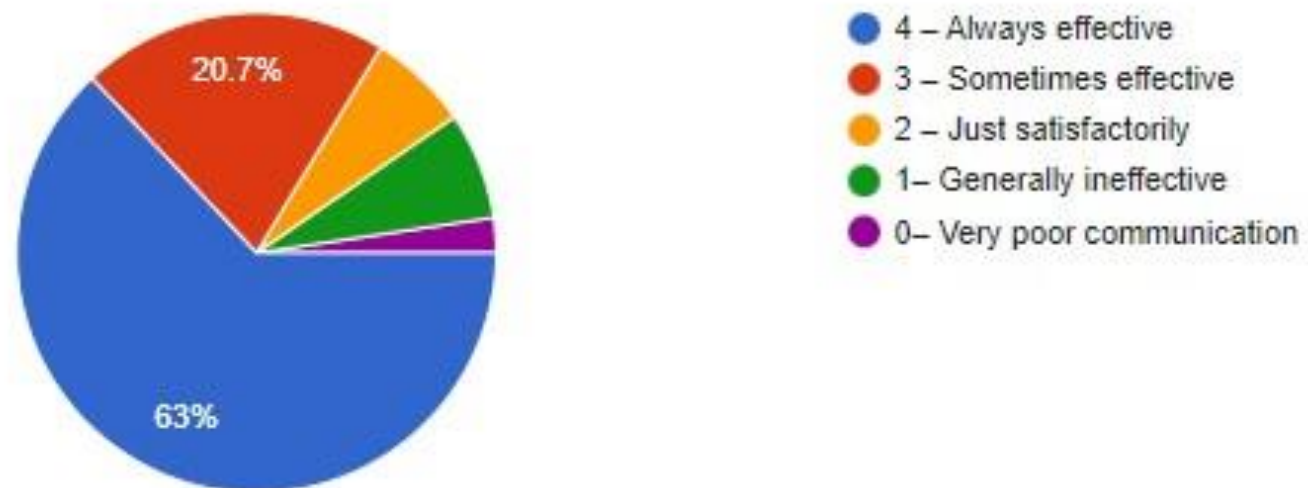


- 4 - Thoroughly
- 3 - Satisfactorily
- 2 - Poorly
- 1 - Indifferently
- 0 - Won't teach at all

3. How well were the teachers able to communicate?

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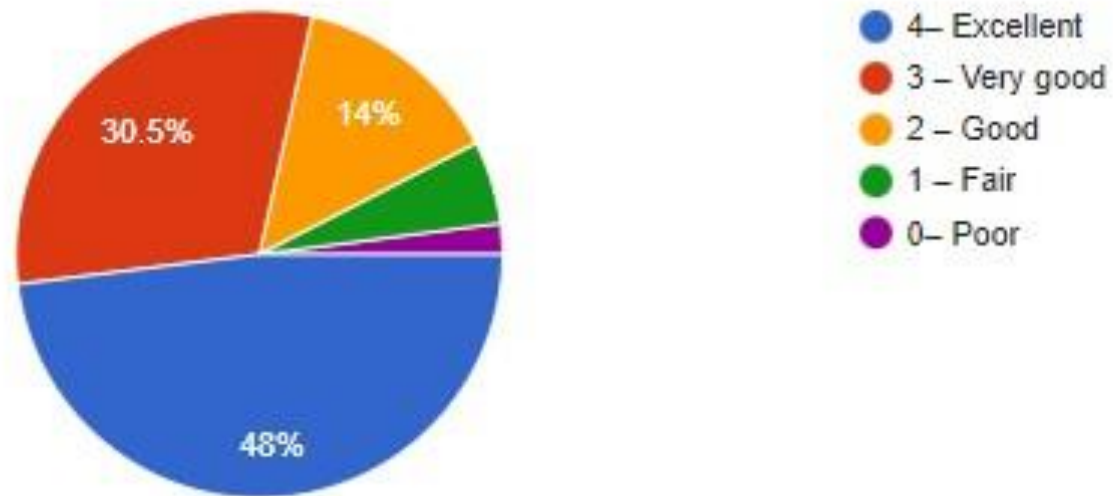
637 responses



4.The teacher's approach to teaching can best be described as

637 responses

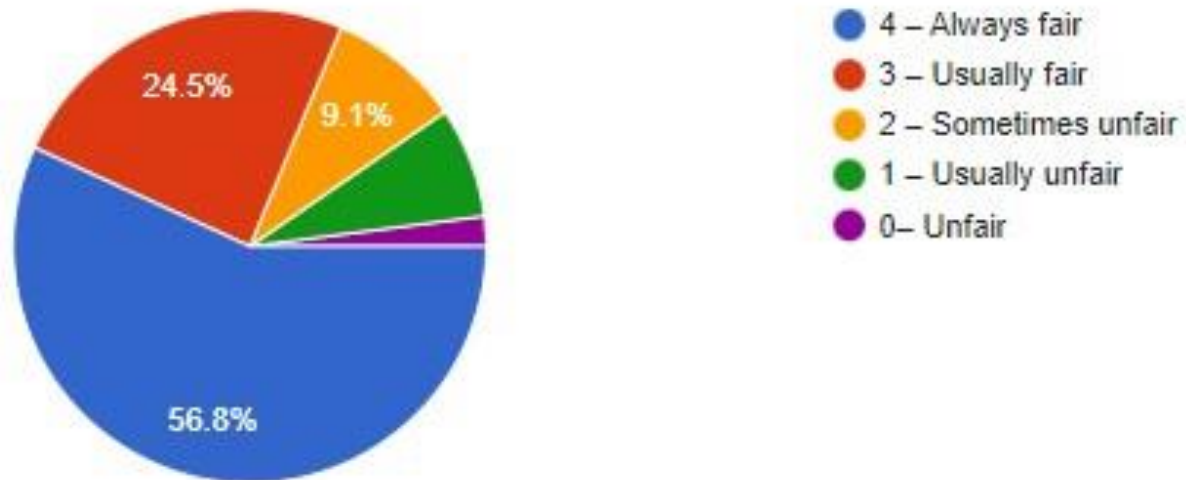
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5. Fairness of the internal evaluation process by the teachers.

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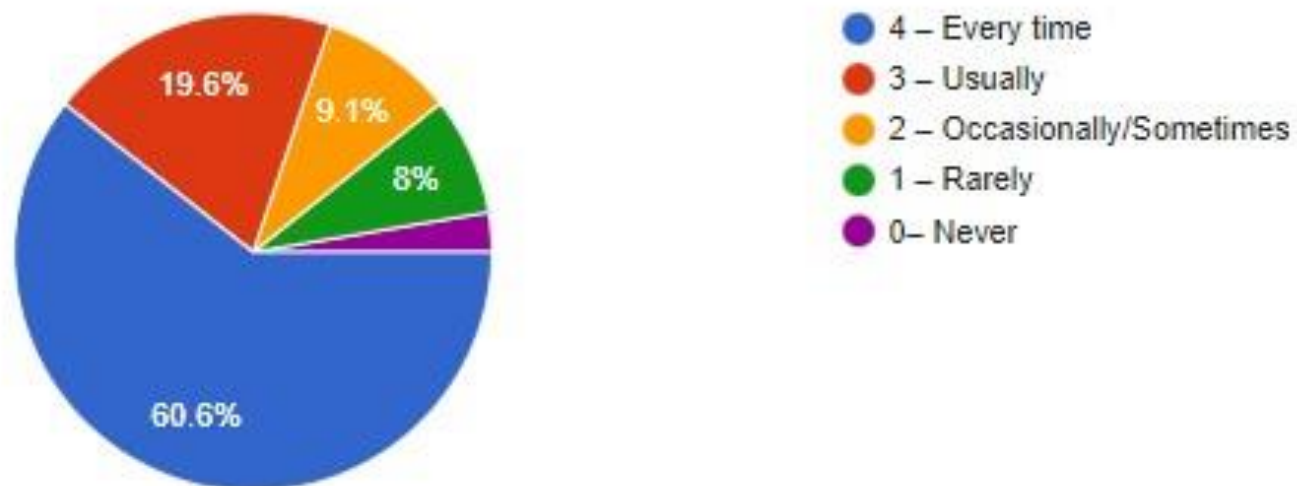
637 responses



6. Was your performance in assignments discussed with you?

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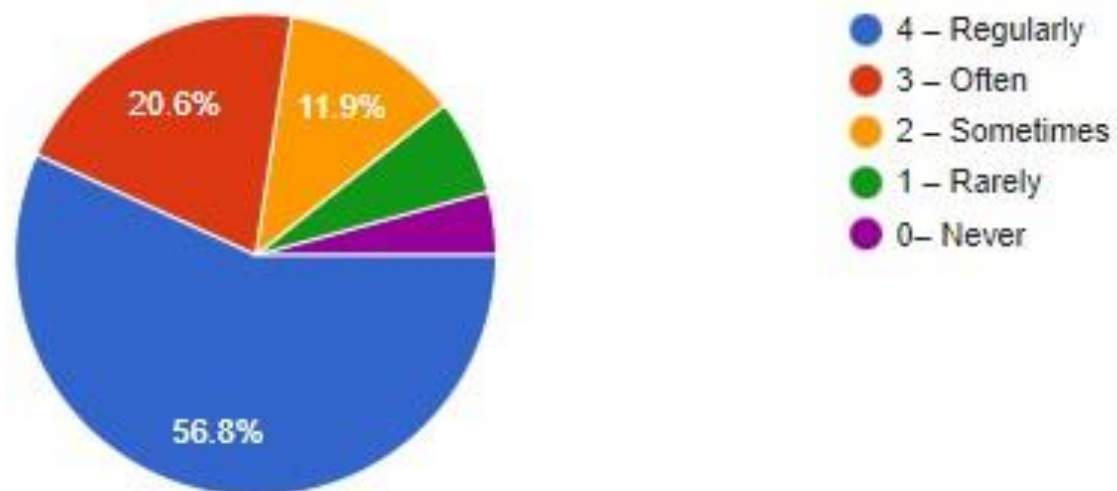
637 responses



7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.



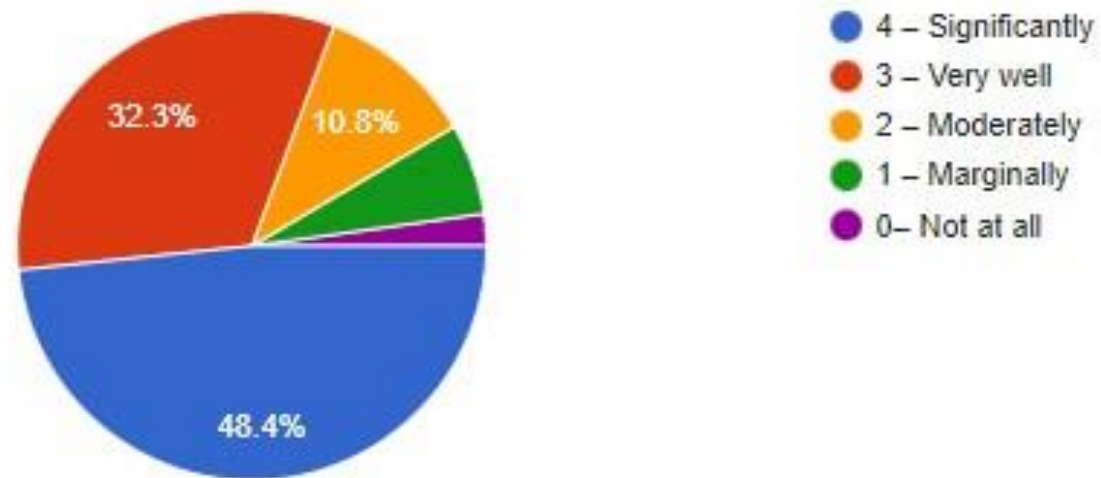
637 responses




8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.



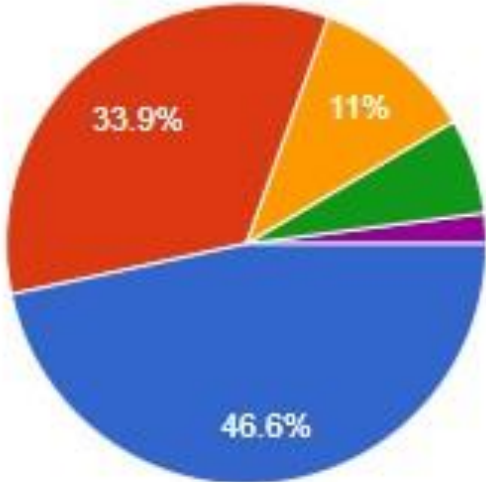
637 responses



9. The institution provides multiple opportunities to learn and grow

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637 responses

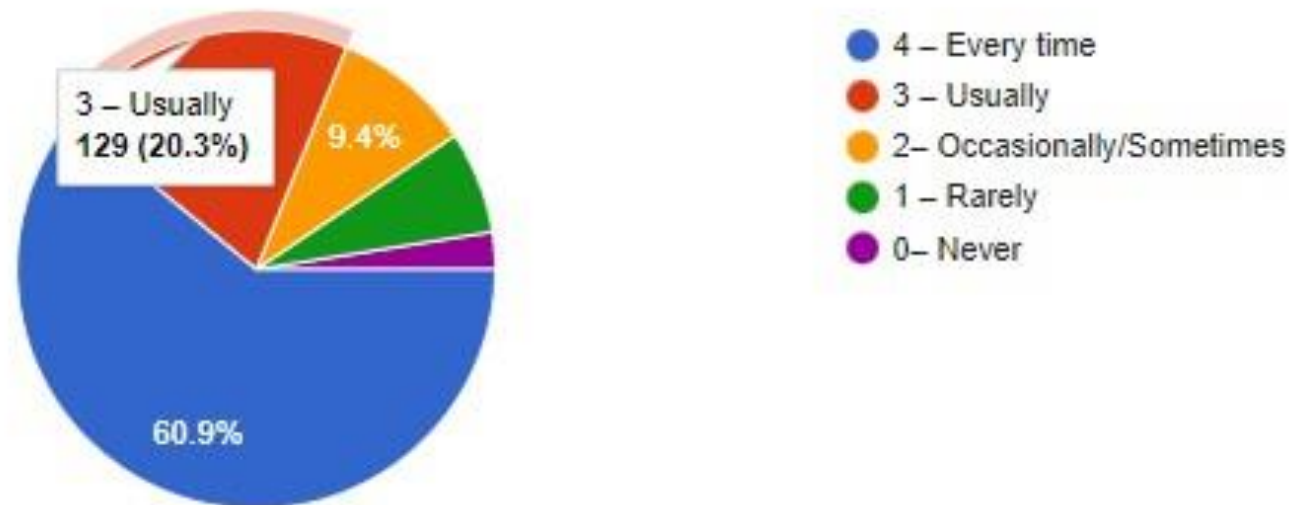


- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree


10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

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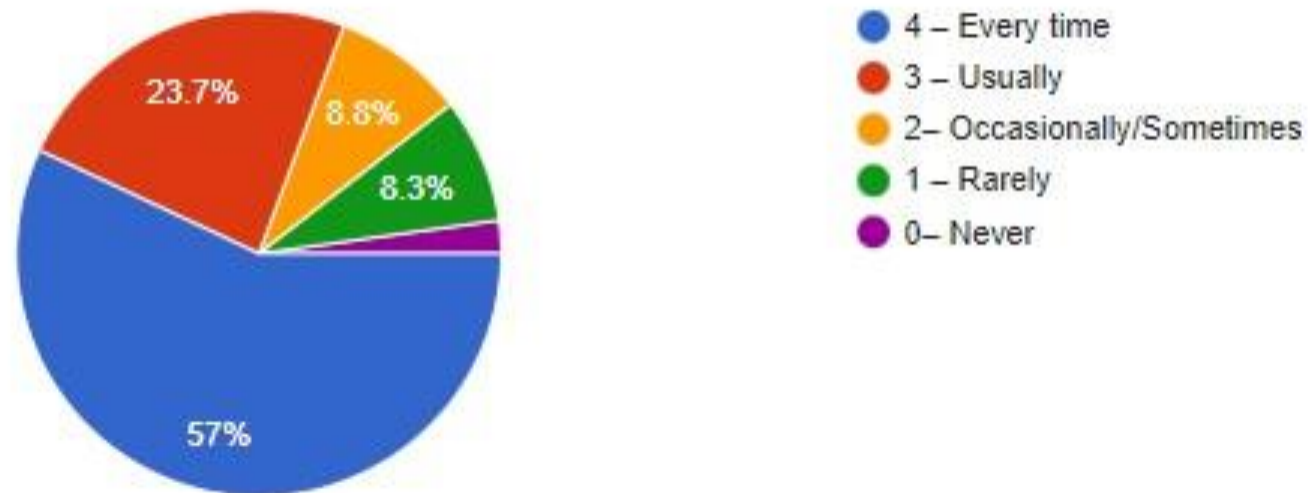
637 responses



11. Your mentor does a necessary follow-up with an assigned task to you.

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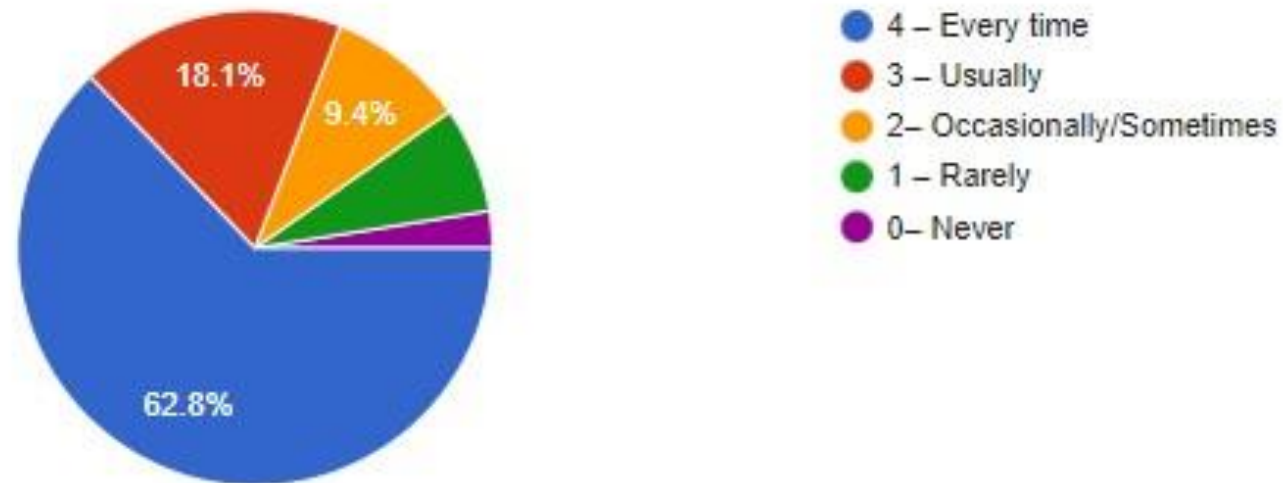
637 responses



12. The teachers illustrate the concepts through examples and applications.

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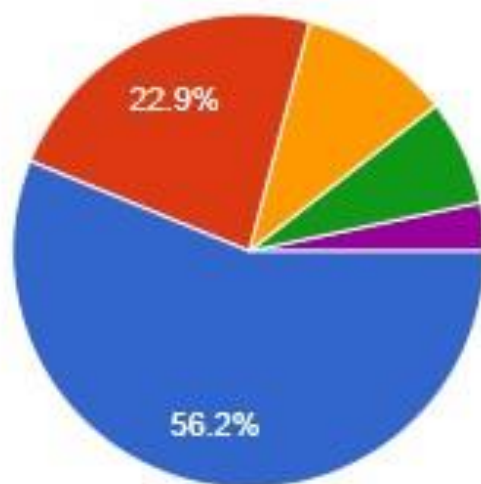
637 responses



13. The teachers identify your strengths and encourage you with providing right level of challenges.



637 responses

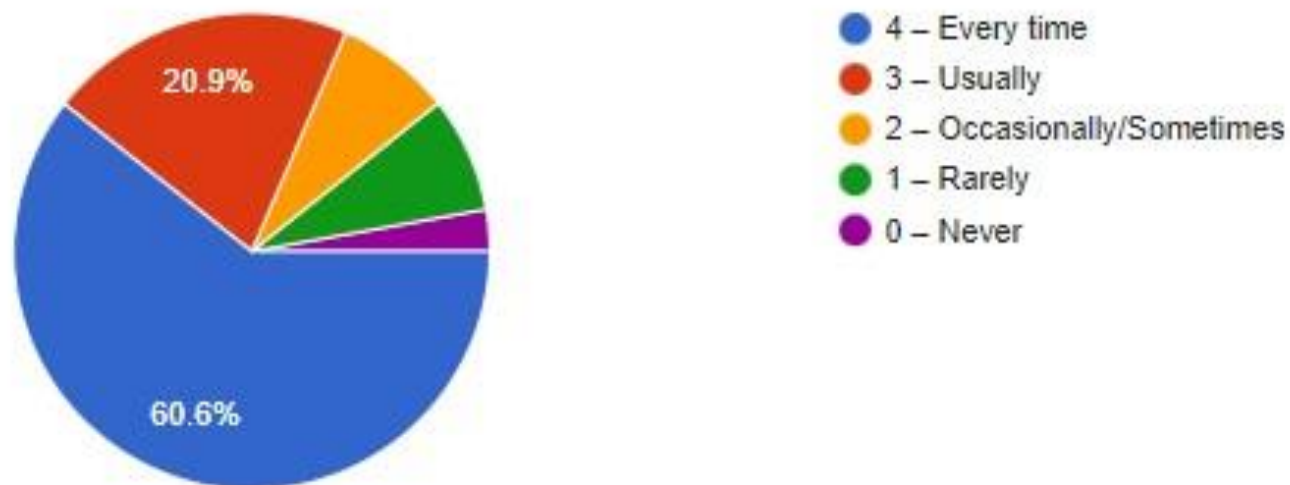


- 4 - Fully
- 3 - Reasonably
- 2 - Partially
- 1 - Slightly
- 0 - Unable to


14. Teachers are able to identify your weaknesses and help you to overcome them.

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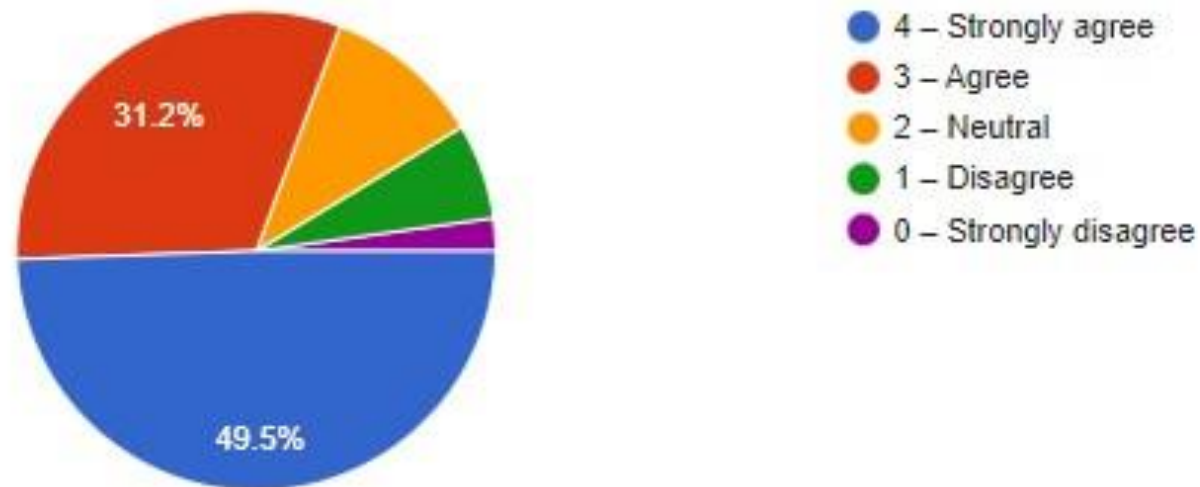
637 responses



15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

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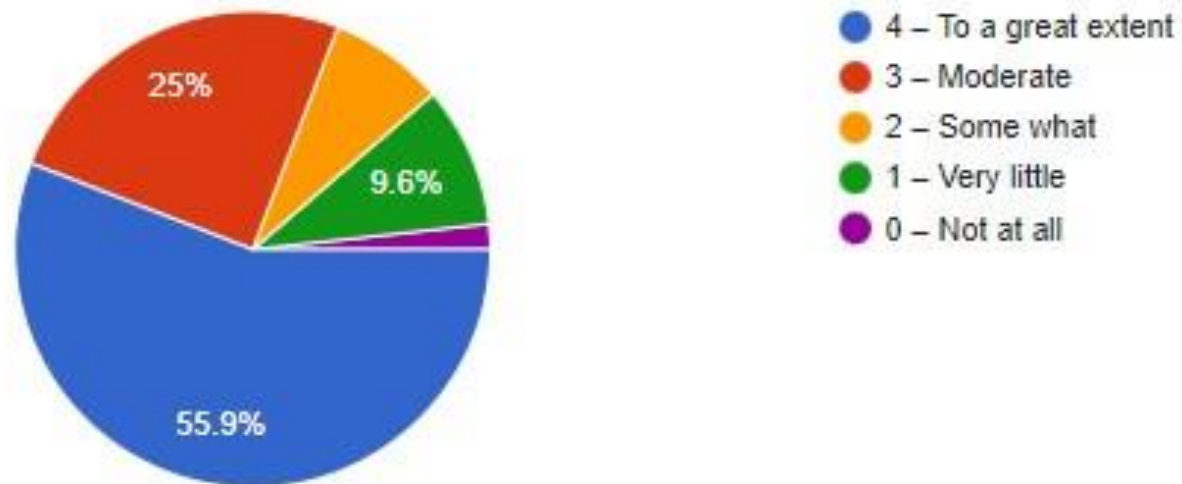
637 responses



16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.



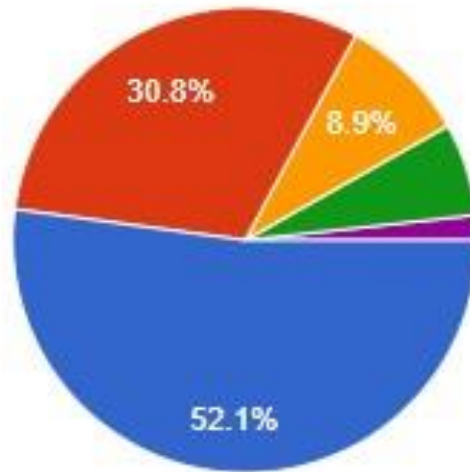
637 responses



17. Teachers encourage you to participate in extracurricular activities.

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637 responses

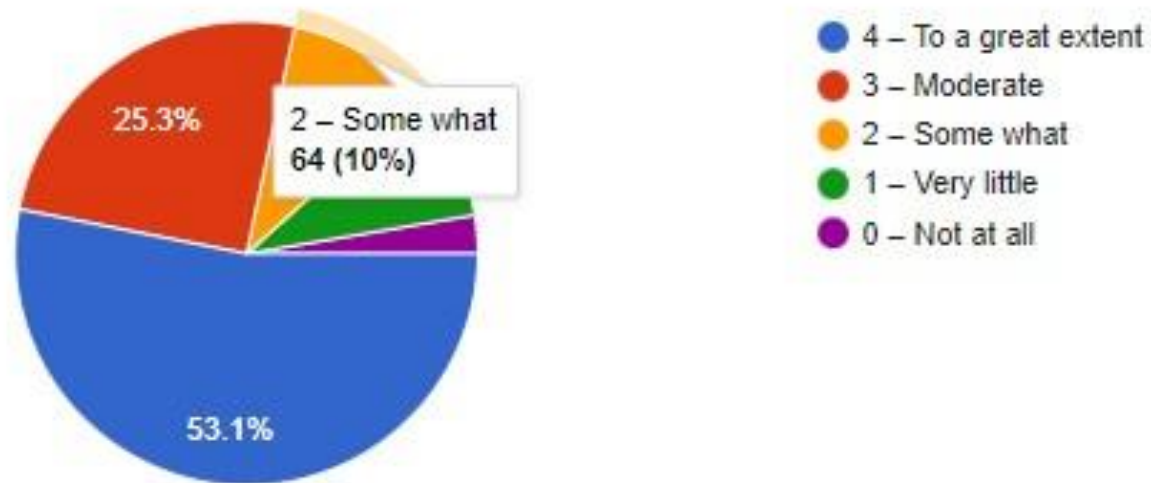


- 4 - Strongly agree
- 3 - Agree
- 2 - Neutral
- 1 - Disagree
- 0 - Strongly disagree

18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

637 responses

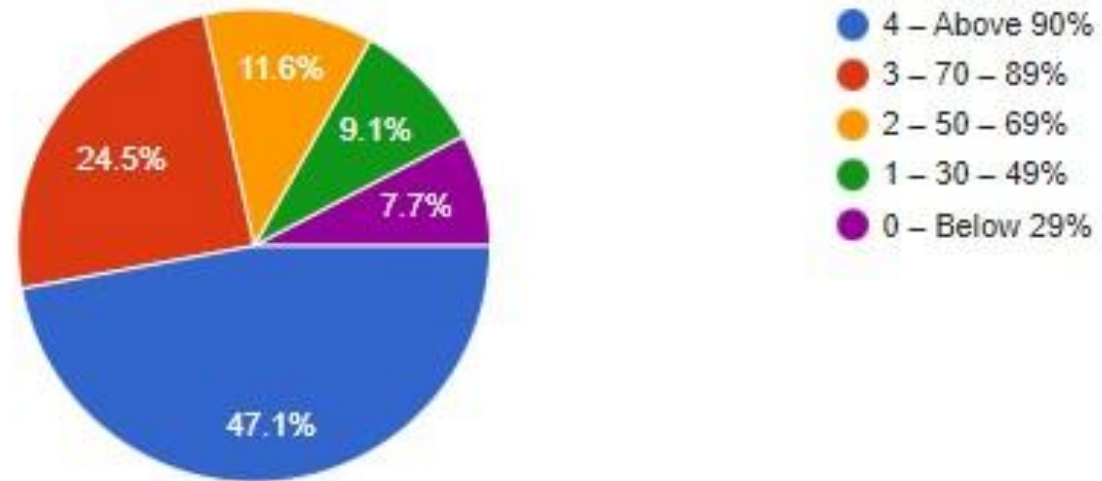
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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

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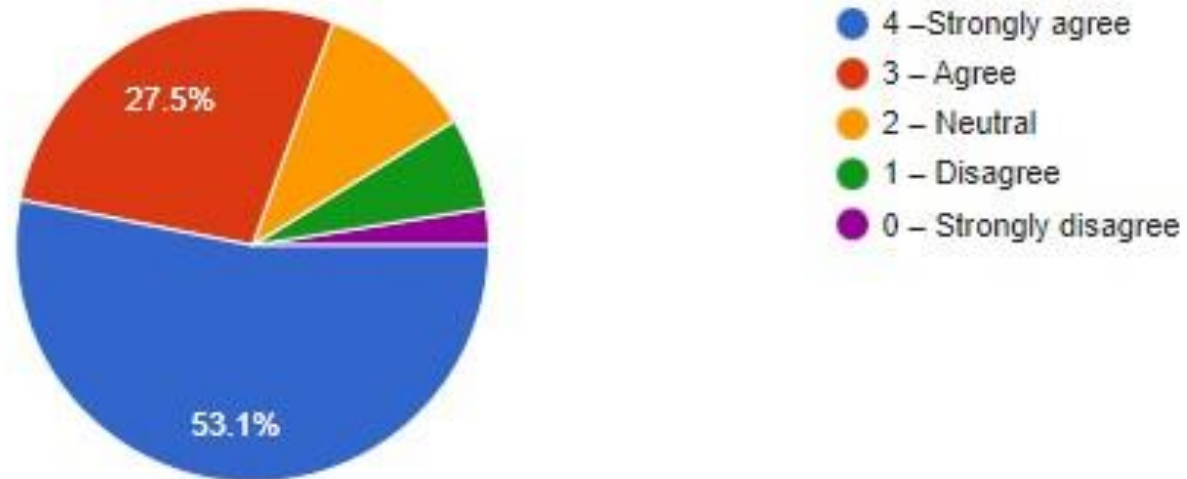
637 responses



20. The overall quality of teaching-learning process in your institute is very good.

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637 responses



21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.(तुमच्या संस्थेतील एकूण अध्यापन शिकण्याचा अनुभव सुधारण्यासाठी तीन निरीक्षणे/सूचना द्या.) सूचना मराठीत दिल्या तरी चालेल.

637 responses

4. No suggestion, satisfied.
5. Excellent college.

Nothing

Uniform

No

Excellent college

Very good

Very good

No suggestions

Best teacher

Student Satisfaction Survey Analysis in table format:

Sr. No.	SSS Question	Opinions of Responses in Percentage (%)					% of opinions (3&4)
		4	3	2	1	0	
1	How much of the syllabus was covered in the class?	85-100 %	70-84 %	55-69%	30-54%	Below 30%	77.9
		52.6	25.3	11.8	8.6	1.7	
2	How well did the teachers prepare for the classes?	Thoroughly	Satisfactorily	Poorly	Indifferently	Won't teach at all	83.5
		49.7	33.8	7.9	7.5	1.1	
3	How well were the teachers able to communicate?	Always effective	Sometimes effective	Just satisfactorily	Generally ineffective	Very poor	83.7
		63	20.7	7.8	6.8	1.7	
4	The teacher's approach to teaching can best be described as	Excellent	Very good	Good	Fair	Poor	78.5
		48	30.5	14	6	1.5	
5	Fairness of the internal evaluation process by the teachers.	Always fair	Usually fair	Sometimes unfair	Usually unfair	Unfair	81.3
		56.8	24.5	9.1	8.2	1.4	
6	Was your performance in assignments discussed with you?	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	80.2
		60.6	19.6	9.1	8	2.7	
7	The institute takes active	Regularly	Often	Sometimes	Rarely	Never	

	interest in promoting internship, student exchange, field visit opportunities for students	56.8	20.6	11.9	13.5	3.2	74.4
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	Significantly	Very well	Moderately	Marginaly	Not at all	80.7
		48.4	32.3	10.8	6.5	2	
9	The institution provides multiple opportunities to learn and grow.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	80.5
		46.6	33.9	11	6.2	2.3	
10	Teachers inform you about your expected competencies, course outcomes and Programme Outcomes.	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	81.2
		60.9	20.3	9.4	7.4	2	
11	Your mentor does a necessary follow-up with an assigned task to you.	Every time	Sometimes/ Occasionally	Usually	Rarely	don't have a mentor	80.7
		57	23.7	8.8	8.3	2.2	
12	The teachers illustrate the concepts through examples and applications.	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	80.9
		62.8	18.1	9.4	6.9	2.8	
13	The teachers identify your strengths and encourage you with providing right level of Challenges.	Fully	Reasonably	Partially	Slightly	Unable to	79.1
		56.2	22.9	10.9	7.5	2.5	

14	Teachers are able to identify your weaknesses and help you to overcome them.	Every time	Usually	Occasionally/ Sometimes	Rarely	Never	81.5
		60.6	20.9	11.2	5	2.3	
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	80.7
		49.5	31.2	12.2	5.6	1.5	
16	The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.	To a great extent	Moderate	Somewhat	Very little	Not at all	77.9
		55.9	25	9.2	9.6	3.3	
17	Teachers encourage you to participate in extracurricular activities.	Strongly agree	Agree	Neutral	Disagree	Strongly Disagree	82.9
		52.1	30.8	8.9	7.5	1	
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.	To a great extent	Moderate	Some what	Very little	Not at al	78.4
		53.1	25.3	10	9.8	1.8	

19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	Above 90%	70 – 89%	50 – 69%	30 – 49%	Below 29%	71.6
		47.1	24.5	11.6	9.1	7.7	
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	80.6
		53.1	27.5	10.8	6.3	2.3	
Average % of opinions (3&4)							80

Higher percentage of students are satisfied with overall quality of teaching learning process in our college. The college and IQAC cell has taken this feedback and students suggestions positively. The college will definitely take positive steps to resolve student's issues in the next academic year.

19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.	Above 90%	70 – 89%	50 – 69%	30 – 49%	Below 29%	71.6
		47.1	24.5	11.6	9.1	7.7	
20	The overall quality of teaching-learning process in your institute is very good.	Strongly agree	Agree	Neutral	Disagree	Strongly disagree	80.6
		53.1	27.5	10.8	6.3	2.3	
Average % of opinions (3&4)							80

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Internal Quality Assurance Cell
Coordinator


Principal
Arts, Science & Commerce College
Rahuri, Tal. Rahuri, Dist. A' nagar